**Talkie Installation**

Talkie strives to make the installation of its Internet, TV and any of its other services easy. After you select any of Talkie’s services, Talkie will confirm that service is available in your area. Installations are completed on weekdays, and you will have the option of two timeframes: 9:00 AM-12:00 PM or 12:00-4:00 PM. Excluding conditions or occurrences beyond Talkie’s control, standard installations (within 125 feet of our facilities) will be performed within 7 days, provided our available installation times meet your schedule. Talkie will then schedule your installation. At the time of such scheduled installation, you will need to have someone 18 years of age or older to allow a Talkie technician to access your premises.

During the installation, a Talkie technician will run a fiber-optic line from Talkie’s facilities and connect it to an Optical Network Terminal, typically located on the outside of your home. The fiber line may not be buried at that time, rather another technician will be by to bury the line. The technician will then install any other necessary customer premises equipment, including any set-top boxes needed for Talkie’s TV service. The technician will then activate the fiber and assure that everything is working properly. The technician will also give a tutorial on utilizing the services and answer questions.

If you have questions, please contact us at (844)-582-5543.